DNI Wallet privacy policy

Responsible for the Treatment

This website is owned by Secuware, S.L., with registered office at Plaza de Pablo Ruiz Picasso, Torre Picasso, 14th floor, 28020 Madrid, with CIF B-82113242 and registered in the Mercantile Registry of Madrid, volume 13,492, book 0., section 8, page 162, sheet number M-219.215.

Information and consent

By accepting this Privacy Policy, the User (hereinafter, the "User" or "Users") is informed that the personal data provided through the Web page located at the URL www.secuware.com (hereinafter, the "Website") will be processed by Secuware, as well as any other data that may be provided in the future.

The User must carefully read this Privacy Policy, which has been written in a clear and simple way, to facilitate its understanding, and the User can determine, freely and voluntarily, if he wishes to provide his personal data to Secuware.

Obligation to provide the data

The data requested in the Web forms are generally mandatory (unless otherwise specified in the required field) to comply with the purposes for which they are being collected.

Therefore, if they are not provided or are not provided correctly, they will not be able to be attended to, without prejudice to the fact that you can freely view the content of the Website.

For what purpose will Secuware process the User's data?

The personal data provided through the Website will be processed by Secuware in accordance with the following purposes:

- Manage the requests for information made by the User, as well as allow them to carry out Secuware's own activities and send information from Secuware or its collaborators, by electronic and conventional means.
- Manage, process and respond to requests, requests, incidents or queries from the User, when providing their data through the contact form.

What User data will Secuware process?

Secuware may process the following categories of User data:

- Identification data: name, surname and ID.
- Contact information: email address, telephone number and postal address.
- Employment details data: profession, job title, non-economic payroll data or worker history.
- Academic and professional data: training, qualifications, academic history, professional experience, membership of professional associations or colleges.
- Economic and financial data: bank account.
- Navigation data.

In the event that the User provides data from third parties, he declares that he has their consent and undertakes to transfer the information contained in the Privacy Policy, exempting Secuware from any responsibility in this regard. However, Secuware may carry out periodic verifications to verify this fact, adopting the corresponding due diligence measures, in accordance with data protection regulations.

TrueDepth API

The DNI Digital, DNI Wallet and DNI Wallet+ apps on exceptional occasions use the TrueDepth API to extract points from the face and check that the face matches the photo on the identity document. For this, the user's consent is previously requested. Data obtained from TrueDepth is not stored or shared with third parties. The check is always done within the iPhone.

What is the legitimacy of the processing of User data by Secuware?

The treatment of the User's data carried out by Secuware to allow the performance of Secuware's own activities and the sending of Secuware's own information or that of its collaborators or sponsors, by electronic and conventional means is based on the consent that was given. request and that you can revoke at any time, while the processing of the User's data to manage your registration as a member as well as allow you to carry out the activities of Secuware and the sending of information (including commercial) and by any related means with the aforementioned object, is based on the execution of the contract.

With which recipients will the User data be shared?

Secuware will not transfer Users' personal data to third parties without the express consent of the owner. Notwithstanding the foregoing, the User is informed that their data may be communicated when required by the competent Administrative Authorities or by court order. Likewise, the data of Secuware customers may be communicated to banks and financial institutions to manage the collection of contracted services.

Data retention

The data of the clients will be treated both during the contractual relationship and even after until the corresponding legal actions prescribe, while the data provided through the contact form will be kept for the period necessary to process and answer your request and , once it is finished, during the prescription period of the legal actions derived from the aforementioned request.

User Responsibility

The user:

- You guarantee that you are over sixteen (16) years of age and that the information provided by Secuware is true, exact, complete and up-to-date. For these purposes, the User is responsible for the veracity of all the data that he communicates and will keep the information provided properly updated, in such a way that it responds to his real situation.
- Guarantees that it has informed the third parties of which it provides its data, in case of doing so, of the aspects contained in this document. Likewise, it guarantees that you have obtained your authorization to provide your data to Secuware for the indicated purposes.
- You will be responsible for any false or inaccurate information that you provide through the Website and for any damages, direct or indirect, that this causes to Secuware or third parties.

Exercise of rights

The User can send a letter to Secuware, to the address indicated in the header of this Privacy Policy, or by means of an email to the address dpo@secuware.com, attaching a photocopy of the identity document, at any moment and free of charge, for:

- Revoke the consents granted.
- Access your personal data.
- Rectify inaccurate or incomplete data.
- Request the deletion of your data when, among other reasons, the data is no longer necessary for the purposes for which it was collected.
- Obtain from Secuware the limitation of data processing when any of the conditions provided in the data protection regulations are met.
- Request the portability of the data provided by the User in those cases provided for in the regulations.
- File a claim regarding the protection of your personal data before the Spanish Agency for Data Protection through www.aepd.es, when the interested party considers that Secuware has violated the rights that are recognized by the applicable regulations on the protection of personal data.

Security measures

Secuware will treat the User's data at all times in an absolutely confidential manner and keeping the mandatory duty of secrecy with respect to them, in accordance with the provisions of the applicable regulations, adopting the necessary technical and organizational measures to guarantee the security of your data and prevent its alteration, loss, treatment or unauthorized access, taking into account the state of technology, the nature of the data stored and the risks to which they are exposed.

Acceptance and Consent

The User declares to have been informed of the conditions on the protection of personal data, accepting and consenting to the automated processing thereof by Secuware, in the manner and for the purposes indicated in this Privacy Policy.

Cookie use policy

Who is the publisher of this Website?

Identity: Secuware, S.L.

Registered office: Plaza de Pablo Ruiz Picasso, 14th floor, 28020 Madrid

Email: info@secuware.com

The purpose of this policy is to comply with the provisions of current regulations and to inform the user of cookies and data storage and recovery devices or equivalent technologies that use this Website.

General information about cookies

Secuware does not use cookies on the Website.